

# Pottawattamie County Area Resource Guide



**Promise Partners, Pottawattamie County's Alliance for Youth works to mobilize the community, share resources, and develop a comprehensive plan for youth 0-21 years of age and their families. We strive to build the character and competence of our youth by fulfilling the Five Promises:**

- 1. Caring Adults**
- 2. Safe Places**
- 3. Healthy Start & Future**
- 4. Marketable Skills Through Effective Education**
- 5. Opportunities to Serve**



## Websites and additional Resource Guides

The County Connection resource website is a joint effort provided by the Pottawattamie County Community Services and GIS Departments. The site provides current online information about Human Services and Health Resources available to the residents of Pottawattamie County.  
<http://countyconnection.org/>

Heartland Family Services Council Bluffs area resource guide formatted for web use by the CB School District:  
[http://www.cbcsd.org/stu\\_serv/Community\\_resource\\_directory/CB%20Resource%20Guide.pdf](http://www.cbcsd.org/stu_serv/Community_resource_directory/CB%20Resource%20Guide.pdf)

Pottawattamie County Official City Websites  
Offer information on city's history, resources, events and other useful information

*Avoca:* <http://www.cityofavoca.com>

*Carson:* <http://www.carsonia.com>

*Carter Lake:* [www.cityofcarterlake.com](http://www.cityofcarterlake.com)

*Neola:* <http://cityofneola.com/index.cfm>

*Oakland:* <http://cityfoaklandiowa.com/>

*Shelby:* <http://www.shelbyia.com>

*Treynor:* <http://treynoriowa.com/>

*Underwood:* <http://www.underwoodia.com/>

*Walnut:* <http://www.walnutiowa.org>

Pottawattamie County Community Services

Provides assistance in utilizing community resources, coordination of services and applying for benefits for persons with disabilities.

515 5<sup>th</sup> Ave, Room 113  
712-328-5643

Pottawattamie County Conservation

Builds partnerships between people and the natural world by providing environmental educational and recreational outdoor program opportunities.

Hitchcock Nature Center  
27792 Ski Hill Loop  
Honey Creek, IA 51542  
712-545-3283

[www.pottcoconservation.com](http://www.pottcoconservation.com)

Social Security Administration

Provides Social Security, Disability and Medicare to those that meet the eligibility requirements.

1026 Woodbury Ave.  
712-328-0854

<http://www.ssa.gov/>

Veterans Affairs

Provides emergency assistance to wartime veterans and federal benefits to all eligible veterans and their dependents.

223 S 6<sup>th</sup> St  
712-328-5797

Volunteer Council Bluffs

Mobilizes and coordinates volunteer resources to meet community needs to build a stronger, healthier community through volunteerism

915 N. 16<sup>th</sup> St  
712-322-8572

[www.loesshills.redcross.org/](http://www.loesshills.redcross.org/)

Wings of Hope Cancer Support Center

Emotional support and guidance for people with cancer, their families, and professionals. Offering support groups, counseling, education, and community resource referral.

427 E. Kanesville Blvd. #202  
712-325-8970

<http://www.wingsofhope.org/>

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## Children and Youth Activities & Services

### Big Brothers, Big Sisters of the Midlands

Helps children ages 7-15 reach their potential through professionally supported, one-to-one relationships with measurable impact.

(402)330-2449

<http://www.bigomaha.org/>

### Boys and Girls Clubs of Council Bluffs

Club programs and services that promote and enhance the development of girls and boys by instilling a sense of competence, usefulness, belonging, and influence.

815 N. 16th Street

(712)256-6029

<http://bgccb.org/>

### Boy Scouts

An organization dedicated to boys. Pottawattamie County is part of the Boy Scout Council in Omaha & Sioux City, with locations in both.

*Durham Scout Center*– 12401 W Maple Rd.. Omaha, Ne 68164

(402) 431-9BSA

*MidAmerican Energy Scout Center*– 1102 Tri-View Ave. Sioux City

(712) 255 8846

[www.mac-bsa.org](http://www.mac-bsa.org)

### Care for Kids Program

Program offered through Child Health Specialty Clinic, providing services to children including transportation to medical and dental appointments, assisting with making community connections and locating resources.

300 W. Broadway, 106

712-309-0041;1-866-652-0041

### CampFire USA

A school and homeless shelter based program, that incorporates academic excellence, leadership and character development skills, violence prevention, healthy lifestyle, community service and cultural awareness.

402-397-5809

<http://campfireomaha.org/>

### 4-H

A Youth organization open to everyone in K-12th grade. 4-H teaches young people about citizenship, communication, leadership, knowledge, and life skills with guidance from caring adults. Leadership is provided by the USDA, ISU and ISU Extension offices.

*Western Pottawattamie County, call: 712-366-7070*

*Eastern Pottawattamie County, call: 712-482-6449*

## Miscellaneous

### Bethany Christian Center

Bethany is a not-for-profit, pro-life, Christian adoption and family services agency. Bethany's Christian care extends to people struggling with unplanned pregnancies, infertility, and a multitude of other challenges.

300 W. Broadway, 104

712-352-0222

[www.bethany.org](http://www.bethany.org)

### Iowa Department of Human Services

Provides FIP, Medicaid and food stamps to those that meet the eligibility requirements.

417 E. Kanesville Blvd

712- 328-5661

<http://www.dhs.state.ia.us/>

### Iowa State University Extension Office

Builds partnerships and provides researched based learning opportunities to improve quality of life in Iowa including family, home and business.

Provides trainings and assistance, as well as school enrichment and 4-H programs.

#### *Eastern Pottawattamie ISU Extension Office:*

321 Oakland Ave

Oakland, Ia 51560

712-482-6449

#### *www.extension.iastate.edu/eastpottawattamie/*

#### *Western Pottawattamie ISU Extension Office:*

3501 Harry Langdon Blvd.

Council Bluffs, IA 51503

712-366-7070

[www.extension.iastate.edu](http://www.extension.iastate.edu)

### Overeaters Anonymous

Offers a program of recovery from compulsive overeating using the twelve steps and twelve traditions of OA. Worldwide meetings and other tools provide a fellowship of experience, strength and hope in which members respect one another's anonymity. OA charges no dues or fees; it is self-supporting through member contributions.

<http://www.oa.org/index.htm>

## Transportation Services

### Children Care for Kids Program (at VNAPC)

Provides transportation assistance to children, for health care reasons.  
712-328-2636

### Child Health Specialty Clinic

Provides transportation to those 21 and under who are Medicaid eligible and to pregnant women for medical appointments.

300 W. Broadway, 106  
712- 309-0041

[www.uihealthcare.com/chsc](http://www.uihealthcare.com/chsc)

### Metro Area Transit (MAT)

Public bus line, schedules available at the Mall of the Bluffs, Job Service and Vocational Rehab.  
402-341-0800

### Senior Transportation Program (VNAPC)

Provides transportation to senior citizens, for health care reasons.  
300 W. Broadway, Ste 10  
712-328-2636

### Special Transit Service

Provides public transportation for those unable to use the regular bus service due to physical problems. A doctor must complete information to determine eligibility, and rides must be scheduled in advance.

*For applications, call: 712-328-4634*

*To schedule rides, call: 712-731-8601*

### SWITA

Public transportation in Council Bluffs, on Wednesday-Friday  
1-800-842-8065

### Girl Scouts-Nishnabotna Council of Southwest Iowa

An organization dedicated solely to girls-where, in an accepting and nurturing environment, girls build courage, confidence and character for success in the real world.

526 Third Street  
712-328-2338

[www.gsiowa.org](http://www.gsiowa.org)

### Kids & Co.

Activities after-school and throughout summer that give children a chance to learn and grow in an environment that is educational and fun. Provided at many elementary schools.

300 W. Broadway, Ste. 212  
(712)322-8800

<http://www.cbkidsandco.org/>

### Ready Set Know (at ISU Extension)

A Skill building child sexual abuse prevention program set up in a series of workshops with discussion in large group, role playing, films, printed material and other tools. Ready Set Know teaches your kids important self protection skills by identifying their abilities, teaching them assertive skills and how to respond in a dangerous situation, helping identify people in their support group and how to respond to an uncomfortable touch.

3501 Harry Langdon Blvd

712-366-7070

### Trailblazers

A faith-based organization with the mission of coming alongside children and their families to encourage, teach and train them as we celebrate the positive changes in their lives. The “Adventures” are for all ages, Baby-blazers – newborn to 3 years, Trailblazers – 4 to 18 years, Parents Link – 19 and up. The goal is to reach them with a balance of sincere love and biblical guidance that can be practically applied to their life.

1224 N 28<sup>th</sup> St.

712- 322-5651

### YMCA

YMCA’s mission is to put Christian principles into practice through programs that build healthy spirit, mind and body for all.

7 S. 4<sup>th</sup> St

712-322-6606

[www.metroymca.org](http://www.metroymca.org)

## Children, Youth & Family Services

### Building Families Boutique (at Lutheran Family Services)

Incentive-based program that engages parents and children in healthy activities. By participating in programs, families earn points to “purchase” new and gently used infant items at no cost. Parenting groups are also provided.

300 W. Broadway, Ste. 7

(712)242-0326

<http://www.lfsneb.org/adoptionervices/buildingfamiliescenter/boutique.asp>

### Child Health Specialty Clinics

CHSC serves children and youth birth through 21 who live in Iowa who have a chronic condition (physical, developmental, behavioral, or emotional) or who have increased risk for a chronic condition and who have a need for special services.

300 W. Broadway, 106

712- 309-0041

[www.uihealthcare.com/chsc](http://www.uihealthcare.com/chsc)

### Children’s Square

Children's Square U.S.A. is a diverse organization of professional caregivers dedicated to children and families in need by offering an array of services including a youth emergency shelter, academic center and residential education and treatment.

N. 6<sup>th</sup> and Ave E

712-322-3700

[www.childressquare.org](http://www.childressquare.org)

### FAMILY Program

Fathers and Mothers Improving Lives of Young Children is a community supported home visitation initiative intended to provide support and guidance to all families with newborns and young children.

2600 S. 9<sup>th</sup> St

712- 322-7354; 1-800-645-4574

### Family Development and Self Sufficiency program (FaDSS)

FaDSS is a supportive service to assist Family Investment Program (FIP) families with significant or multiple barriers reach self-sufficiency. The foundation of FaDSS is regular home visits with families, using a strength-based approach.

300 W Broadway, suite 35

712-322-9566

<http://www.iowafadss.org/>

## Substance Abuse Services

### Alcoholics Anonymous

410 S. 16th St.

712-328-9979

[www.aa.org](http://www.aa.org)

### Mom’s Off Meth Support Group

Support group that gives women an opportunity to share experiences and learn. Focus is on how to serve as better role models for their children. Group meets Wednesday evening from 6-7pm, child care is provided. Group is provided through Heartland Family Services.

515 E. Broadway

(712)322-1407

### Partners for Meth Prevention

PMP is committed to providing education about methamphetamine and increasing awareness that meth shatters lives and destroys communities.

515 E. Broadway

712-325-5628

1-877-9-NoMeth

[www.endmeth.info](http://www.endmeth.info)

### Pottawattamie County Tobacco Prevention Coalition

The mission of the coalition is to prevent/reduce tobacco use and assist the members of Pottawattamie County to engage in healthy behaviors and avoid the economic consequences of tobacco use through prevention, cessation, education and advocacy.

427 E Kanesville Blvd Ste 202

712-325-6831

[www.stopthesmoke.org](http://www.stopthesmoke.org)

### Southwest Iowa Narcotics Anonymous

Program for recovering addicts that meet regularly to help each other stay clean.

P.O. Box 1134

(402)660-3662

<http://www.swina.org/swina.html>

Lutheran Family Services of Nebraska, Inc.

Provides human care services that build and strengthen individual, family and community life including counseling and support groups.

300 W Broadway, 7  
712-242-1040

[www.lfsneb.org](http://www.lfsneb.org)

Mid-Iowa Family Therapy Clinic, Inc.

MIFTC strives to facilitate measurable, positive outcomes for families utilizing a holistic, community-based continuum of care, which respects each client's unique background.

136 S. 7<sup>th</sup> St  
712-325-1136

[www.midiowafamilytherapy.org](http://www.midiowafamilytherapy.org)

Peer Connections

Offers individual support to those struggling with mental health or psychiatric struggles through working with a "peer specialist"; open to the public.

622 S. 4th St  
712-242-2500

Transitional Services of Iowa, Inc.

TSI is committed to providing distinctive, quality, and unparalleled client services including: Health and Behavior Intervention (Individual, Group, and Family) and Crisis Interventions.

300 W. Broadway, 29  
712-323-1660

[http://transitionalservicesofiowa.com/TSI\\_Services.htm](http://transitionalservicesofiowa.com/TSI_Services.htm)

In Jesus Name Services

Provides advocacy for families in transition and in the reunification process; advocates supervise visits and teach positive parenting skills, and provide courts with progress reports and recommendations when needed. IJNS also provides the "Jubilee Kids" program, taking children in crisis, homeless and near homeless children on field trips to area attractions, holiday parties, provides crafts and activities, and more!

425 Fleming Ave  
712-352-0950

Iowa Child Care Resource and Referral

CCR&R agencies are community-based organizations that lend a helping hand to people who care for and about children by providing resources, education and advocacy, CCR&R helps meet needs for affordable and accessible child care.

300 W Broadway, 35  
712-322-2621

<http://www.swiowachildcare.org/>

Midwest Child Care Association

Provides training and support services to newly registered child care homes to help increase the supply of available child care to lower income families in Council Bluffs.

402-659-3411; 402-551-2379

<http://www.childcarene.org/>

REBELS

REBELS is a youth outreach center to help at-risk youth and their families. They offer a variety of services including an after-school program, a counseling program, food assistance, tutoring, health and fitness and community service programs, and a music venue.

600 16th Ave  
712-396-0189

[www.rebelsrocks.com](http://www.rebelsrocks.com)

Women/Infants/Children's Program (WIC)

For women who are pregnant, breastfeeding just had a baby or have children under 5, to educate on nutrition and provide nutritional foods including: milk, cheese, eggs, baby formula, cereal, juice and peanut butter.

300 W. Broadway, 9  
712-328-5886

## Community Centers

### Carson Community Center

316 S. Commercial  
Carson, IA 51525  
712-484-3636

[www.carsoncenter.com/](http://www.carsoncenter.com/)

### Carter Lake Community Resource Center

1105 Redick Blvd  
712-347-6606

The CLCRC is a department of the city of Carter Lake that works with the Carter Lake Prevention Coalition to create a safe and drug free environment.

[www.clcrc.org](http://www.clcrc.org)

### Neola Community Center

110 4th St.  
Neola, Ia 51559  
712-485-2489

### Oakland Community Center

129 Harrison St  
Oakland, Ia 51560  
712-482-6607

[http://cityofoaklandiowa.com/page/19kbq/Parks\\_Recreation/Community\\_Building.html](http://cityofoaklandiowa.com/page/19kbq/Parks_Recreation/Community_Building.html)

### Treynor Community Center

11 W. Main  
Treynor, IA 51575  
712-482-6607

[http://www.treynoriowa.com/community\\_center/center.asp](http://www.treynoriowa.com/community_center/center.asp)

## Mental Health Services

### Alegent Health Psychiatric Associates

Provides individual/family mental health treatment, including the Partial Hospitalization Program, a group therapy based with family therapy for mental health or co-occurring patients.

801 Harmony, Suite 302  
712- 328-2609

[www.alegent.com](http://www.alegent.com)

### Bluffs Mental Health

Provides individual/family/group mental health treatment; accepts Medicaid, private insurance and based on a sliding scale fee.

25 S. 15<sup>th</sup> St.  
712- 328-3940

### Catholic Charities

Provides individual/family/group mental health treatment; accepts Medicaid, Medicare and based on a sliding-scale fee.

411 E. Broadway  
712-328-3086

[www.dmdiocese.org](http://www.dmdiocese.org)

### Child Health Specialty Clinic

Serves children and youth, 0-21, who need behavioral or emotional evaluation and case management.

300 W. Broadway, Suite 106  
712-309-0041

[www.uihealthcare.com/chsc](http://www.uihealthcare.com/chsc)

### Heartland Family Service

Provides individual/family/group mental health and chemical dependency treatment. Accepts Medicaid and is based on a sliding-scale fee.

515 E. Broadway  
712- 322-1407

<http://www.heartlandfamilyservice.org/>

## Libraries

*These public libraries serve the public's information needs. Most libraries allow users to checkout materials and also have non-circulating reference collections. In addition to print books and periodicals, most public libraries today have a wide array of other media including music CD's, computer software, movies on video tape and DVD, as well as facilities to access the Internet and inter-library reservations.*

### Avoca Public Library

213 S. Elm St.  
Avoca, IA 51521  
712-343-6358

<http://www.avoca.swilsa.lib.ia.us>

### Council Bluffs Public Library

400 Willow Ave  
712-323-7553

[www.cbpl.lib.ia.us](http://www.cbpl.lib.ia.us)

### Eckels Memorial Library

206 S. Hwy Box 519  
Oakland, IA 51560  
712-482-6668

[www.oakland.swilsa.lib.ia.us](http://www.oakland.swilsa.lib.ia.us)

### Edward F. Owen Memorial Library

1120 Willow Drive  
Carter Lake, Ia 51510  
712-347-5492

<http://www.carterlake.swilsa.lib.ia.us/>

### Walnut Public Library

224 Antique City Dr.  
Walnut, Ia 51577  
712-784-3533

## Counseling & Support Services

### Alegent Health Psychiatric Associates

Provides individual/family mental health treatment, including the Partial Hospitalization Program, a group therapy based with family therapy for mental health or co-occurring patients.

801 Harmony, Suite 302  
712- 328-2609

[www.alegent.com](http://www.alegent.com)

### Chapter I (at Children's Square)

Free emergency services, counseling, and family mediation for youth 12-17 provided 24 hours a day. Services are provided by Children's Square USA.

N. 6<sup>th</sup> Street and Avenue E  
(712)322-3799

[www.childrensquare.org](http://www.childrensquare.org)

### Boys Town of Iowa

1417 W Broadway #1  
712-323-4011; National Hotline 1-800-448-3000

[www.girlsandboystown.org/iowa](http://www.girlsandboystown.org/iowa)

### Heartland Family Service

Provides individual/family/group mental health and chemical dependency treatment. Accepts Medicaid and based on a sliding-scale fee.

515 E. Broadway  
712- 322-1407

[www.heartlandfamilyservice.org](http://www.heartlandfamilyservice.org)

### Horizon Therapy Group

A private mental health therapy practice committed to the mental health needs of the Council Bluffs community.

300 W Broadway, 270  
712- 256-7511

### Lutheran Family Services of Nebraska, Inc.

Provides human care services that build and strengthen individual, family and community life including counseling and support groups.

300 W Broadway, 7  
712-242-1040

[www.lfsneb.org](http://www.lfsneb.org)

## Disability Services

### Iowa Compass

Iowa's Compass is Iowa's free, state-wide information and referral service for people with disabilities, their families, service providers and other members of the community with information on over 5,500 local, state, and national agencies and programs.

1-800-779-2001

[www.iowacompass.org](http://www.iowacompass.org)

### League of Human Dignity

Advocacy, service coordination, and skill training for persons with disabilities to maintain independence.

1417 ½ W. Broadway

712-323-6863

<http://www.leagueofhumandignity.com/>

### REM Iowa

Serves children and adults with disabilities by offering respite care, residential services, supported living, crisis intervention, etc.

300 W. Broadway, Ste. 105

(712)323-5459

[www.remiowa.com](http://www.remiowa.com)

### Vocational Rehabilitation

The mission of the Iowa Vocational Rehabilitation service is to work with individuals who have disabilities to achieve their employment, independence and economic goals.

300 W Broadway, 33

712- 328-3821

[www.ivrs.iowa.gov](http://www.ivrs.iowa.gov)

### VODEC

Provides vocational, residential, and day services for persons with mental retardation and others with developmental disabilities or mental illness.

612 S. Main St.

712-328-2638

[www.vodec.com](http://www.vodec.com)

## Legal Services

### Iowa Legal Aid

The mission of Iowa legal aid is to secure a full measure of justice in public and private affairs for low-income persons with emphasis on legal problems involving basic necessities, fundamental rights or safety.

532 1<sup>st</sup> Ave, 300

712-328-3982

[www.iowalegalaid.org](http://www.iowalegalaid.org)

### Pottawattamie County Courthouse

227 S. 6th St.

Council Bluffs, IA 51501

### Pottawattamie County Clerk

Call to request vital records: birth, death and marriage certificates.

712-328-5604

### Pottawattamie County Recorders Office

Call to request deeds and other recordable documents.

712-328-5612

Youth Law Hotline: 1-800-728-1172

## In-Home Services

### The Expanded Food and Nutrition Education Program (ISU Extension)

EFNEP helps families develop the knowledge, skills, attitudes and behavior needed to improve their nutrition

3501 Harry Langdon Blvd

712-366-7070

<http://www.extension.iastate.edu/efnep/>

### Family Connections

Offers in-home and office based mental health agency that provides the full continuum of mental health services to aid families.

500 Willow Ave, 305

712-256-4420

<http://www.familyconnectionsiaowa.com/>

### FAMILY Program

Fathers and Mothers Improving Lives of Young Children is a community supported home visitation initiative intended to provide support and guidance to all families with newborns and young children.

2600 S. 9<sup>th</sup> St

712- 322-7354; 1-800-645-4574

### Meals on Wheels

Provides services to those who want to remain independent in their own homes with the help of a nutritious meal.

535 W. Broadway

712-388-0452

### Transitional Services of Iowa, Inc.

TSI is committed to providing distinctive, quality, and unparalleled client services including: Health and Behavior Intervention (Individual, Group, and Family) and Crisis Interventions.

300 W. Broadway, 29

712-323-1660

[http://transitionalservicesofiowa.com/TSI\\_Services.htm](http://transitionalservicesofiowa.com/TSI_Services.htm)

### Visiting Nurses Association (VNA)

Provides cost-effective and compassionate home healthcare; services include advocacy, education and collaboration.

300 W. Broadway, 10

712-328-2636

[www.vnapc.org](http://www.vnapc.org)

## Domestic Violence & Child Abuse

### Court Appointed Special Advocates (CASA)

The Iowa CASA program recruits, trains and supports community volunteers to serve as an effective voice in court for abused and neglected children, strengthening efforts to ensure that each child is living in a safe, permanent and nurturing home. CASA provides a variety of services including: investigation, assessment, facilitation, monitoring & advocacy.

515 5th Ave

712-328-4811; 1-877-435-0595

[www.nationalcasa.org/](http://www.nationalcasa.org/)

### Catholic Charities Phoenix House

The Phoenix House provides domestic violence and sexual abuse services to anyone faced with these issues through a 24- hour emergency shelter and crisis phone line, court advocacy, educational groups and outreach to underserved populations.

712-256-2059 or 24- hour hotline 1-800-612-0266

[www.dmdiocese.org](http://www.dmdiocese.org)

Child Abuse Hotline: 1-800-362-2178

### Child Protective Services

Call to report suspected child abuse including verbal, emotional, physical or sexual abuse.

712-328-4875

### Cyber Tipline:

Call to report child exploitation

1-800-843-5678 (1-800-THE-LOST)

[www.cybertipline.com](http://www.cybertipline.com)

Domestic Abuse Hotline: 1-800-523-3666

### Pottawattamie County Prevent Child Abuse Council:

PCAPC is a local council of collaborating agency partners who, with funding from Prevent Child Abuse Iowa, is responsible for delivering educational programs to parents, families and children to strengthen the family through the development of healthy life skills.

300 W Broadway

712-242-1040

Ready Set Know (at ISU Extension)

A Skill building child sexual abuse prevention program set up in a series of workshops with discussion in large group, role playing, films, printed material and other tools. Ready Set Know teaches your kids important self protection skills by identifying their abilities, teaching them assertive skills and how to respond in a dangerous situation, helping identify people in their support group and how to respond to an uncomfortable touch.  
3501 Harry Langdon Blvd  
712-366-7070

Sexual Abuse Hotline: 1-800-551-1300

Shaken Baby Taskforce

SBTF is a community effort to prevent Shaken Baby Syndrome. Area organizations joined forces to educate the public and increase awareness of the dangers of Shaken Baby Syndrome  
933 E. Pierce  
712-396-4200  
[www.safebaby.org](http://www.safebaby.org)

## Housing & Utility Assistance

Family Housing Advisory Service

Provides assistance in securing affordable housing, landlord-tenant issues, budgeting seminars and development of a financial plan.  
10<sup>th</sup> S. 4<sup>th</sup> St  
712- 322-4436  
<http://www.fhasinc.org/>

Habitat for Humanity of Council Bluffs

Non-profit organization that works to build simple, decent homes and to create safe neighborhoods. Families in need of shelter can apply to be a partner family & are selected based on their level of need, willingness, and ability to repay loan.  
645 9th Ave.  
(712)328-9476

Municipal Housing Agency/Section 8

Provides public housing information and listings, and Section 8 registration  
300 W. Broadway, Ste 38  
712- 322-6931 Ext. 1  
<http://www.mhacb.org/>

National Lead Information Center: 1-800-424-5323

Pottawattamie County Homeless Link

Provides transportation to shelters and to look for housing. Transitions provides temporary housing for qualified homeless families.  
515 E Broadway  
712- 322-1407

West Central Development

Energy assistance and Weatherization program which provides funds to assist with the utility bills and home repairs.  
2547 2nd Ave.  
712-322-5966

## Homeless Shelters

### Micah House

Homeless shelter for single women and 1-2 parent families. Various agencies visit clients of the shelter to assist with a number of needs.

1415 Ave. J

712- 328-5812

<http://www.themicahhouse.org/>

### MOHM's Place

Offers shelter to the homeless, as well as transitional living. Nightly meals are served in the kitchen.

1435 N. 15th St.

712-322-7570

[www.mohmsplace.org](http://www.mohmsplace.org)

## Educational Services

### Community Education Foundation

Offers STARS scholarship program to help with expenses including books, supplies, uniforms, test fees, child care, transportation and more.

300 W Broadway, Suite 212

712-322-8800

### Iowa School for the Deaf

Provides comprehensive educational programs and services for individuals that are deaf or hard-of-hearing.

3501 Harry Langdon Blvd.

(712)366-0571

[www.iowaschoolforthe deaf.org](http://www.iowaschoolforthe deaf.org)

### Iowa Western Adult Learning Center

Provides free GED preparation and testing, basic skills, English language learners, literacy program, computer literacy & volunteer program.

300 W. Broadway

712- 325-3266

<http://iwcc.cc.ia.us>

### Iowa Western Entrepreneurial Center

Provides free and low cost entrepreneurial education & training to promote area entrepreneurs, business ventures, and public awareness.

21915 Cessna Avenue

(712)256-6552 or 1-800-432-5852

<http://www.iwccecenter.com/>

### Loess Hills Area Education Agency 13

Special education support services, media and technology services, and a variety of instructional services to promote school improvement. The FAMILY program, provides in-home family based educational services.

24997 Highway 92

712-366-0503

[www.aea13.org](http://www.aea13.org)

### Planned Parenthood

PP resource centers offer books, videos and other items in Spanish and other languages. Educators provide individuals, community organizations and other groups with honest and accurate information.

4610 Dodge St.; Omaha, NE 68132

402-557-6685

<http://www.ppnch.org>

## Emergency Services

*In case of an emergency, including financial support, contact the following organizations*

### American Red Cross

915 N. 16<sup>th</sup> St

712- 322-4017

[www.redcross.org](http://www.redcross.org)

### Interfaith Response

25 S. 15<sup>th</sup> St #6C

712- 322-0531

### Salvation Army

712- 328-2088

<http://www.givesalvationarmy.org/>

### United Way of the Midlands

444-6666 OR dial

211 ( for area resources)

[www.uwmidlands.org](http://www.uwmidlands.org)

### Jennie Edmundson Hospital

Provides emergency services, inpatient mental health treatment and other health care needs; accepts Medicaid, Medicare and private health insurance.

933 Pierce St.

712- 396-6000

[www.bestcare.org](http://www.bestcare.org)

### Mercy Hospital

Provides emergency services, inpatient mental health treatment and other health care needs; accepts Medicaid, Medicare and private health insurance.

800 Mercy Dr.

712-328-5000

<http://www.alegent.com/body.cfm?id=54>

### Meds BUY Mail:

Reduced cost medications, delivered to your home.

2411 Farnam St. Omaha, Ne

1-800-438-2014

### Planned Parenthood

Provides affordable and confidential reproductive health care and education to women, men and teens.

1604 2<sup>nd</sup> Ave

712-322-6650

<http://www.ppnecb.org>

### Teen line

Health information and referral service for Iowa teens and those who care about them.

1-800-443-8336

1-800-735-2942 (TTY)

### Visiting Nurses Association (VNA)

Provides cost-effective and compassionate home healthcare; services include advocacy, education and collaboration.

300 W. Broadway, 10

712-328-2636

[www.vnapc.org](http://www.vnapc.org)

## Health Care & Health Services

### Child Health Specialty Clinics

Offers health programs including: Baby steps, a maternal health program that promotes healthy mothers and babies through enhanced prenatal services, as well as I-Smile, oral health services to children.

300 W Broadway, 106

712-309-0041; 1-866-652-0041

[www.uihealthcare.com/chsc](http://www.uihealthcare.com/chsc)

### Council Bluffs Community Health Center

CBCHC provides accessible, comprehensive, culturally competent, primary health care to the entire community, embracing the opportunity to help those with limited resources and other barriers to quality health care.

300 W Broadway, 6

712- 325-1990

[www.cbchc.com](http://www.cbchc.com)

### Council Bluffs Department of Public Health

The mission of Council Bluffs Department of Public Health is to improve, protect and promote the health, the environment, and the well being of residents in our community.

209 Pearl St

712-328-4666

<http://www.health.councilbluffs-ia.gov/>

### Gabriel's Corner Crisis Pregnancy Center

Free services that include: pregnancy tests, confidential counseling, referrals, and materials.

131 South 16<sup>th</sup> St.

(712)323-7756

<http://www.gabrielscorner.com/>

### General Assistance

Provides referrals to Iowa City University Hospital for medical treatment to eligible individuals

515 5<sup>th</sup> Ave

712- 328-5867

[http://www.pottcounty.com/html/Comm\\_Services\\_Overview.asp](http://www.pottcounty.com/html/Comm_Services_Overview.asp)

### Healthy Families Hotline

Provides health information and referrals

1-800-369-2229

## Employment & Financial Services

### In Jesus Name Services

Offers "Life Learning", a series of skill-based classes that include classes on employment and financing, each class is two hours in duration.

425 Fleming Ave

712-352-0950

### Iowa Career Access Point

Iowa Workforce Development has partnered with the faith community to offer a "Career Access Point" at Sequel's Thrift Store and MOHM's New Vision Center to help in job seeking, resume writing, typing and more!

*Sequels:* 19933 Virginia Hills Rd; 712-256-6300

*MOHM's:* 1435 N. 15th St -South Building; 712-242-2100

### Iowa Western Workforce Development

Provides an efficient, effective and convenient system for job seekers to find jobs, employers to locate new workers and job seekers and employers to access information that will assist them in developing their careers and business plans.

300 W. Broadway

712-242-2100

<http://www.iowaworkforce.org/region13/>

### Job Corps

Job Corps is a no-cost education and vocational training program administered by the US Department of Labor that helps young people ages 16-24 get a better job, make more money, and take control of their lives.

300 W. Broadway, Ste.1

Council Bluffs, IA 51503

712-329-9730 or 1(800) 932-2643

<http://jobcorps.dol.gov/>

### New Iowan Center

Assistance in job placement, immigration, skill building, translation, and interpretation for those new in the community.

300 W. Broadway, Ste. 13

712-242-2139

### Planning to Stay Ahead (at ISU Extension)

A basic financial management education program that covers information on budgeting, goal setting, insurance, credit and consumer information. It is offered to fulfill the financial education requirement for bankruptcy filers, but is open to other participants. Cost for the 2 hour program is \$20. For more information, contact:

[mbkaufma@iastate.edu](mailto:mbkaufma@iastate.edu)

## Food Assistance

*The following organizations can help individuals in need of food through food pantries and community meals.*

### Angel Food Ministry (Salem United Methodist Church)

AFM is a non-denominational grocery relief project that offers food at a very low price, anyone can order AFM food.

14955 Somerset Ave  
712-366-1409

[www.cbsalem.org](http://www.cbsalem.org)

### Care and Share House

712- 323-4889

### Community of Christ Thrift Store

17 N 2nd St  
712-328-8122

### First Baptist Church

540 1<sup>st</sup> Ave  
712- 322-2569

### First Baptist Church (Carter Lake)

3451 N. 9<sup>th</sup> St.  
Carter Lake, IA 51510  
712- 347-6429

### Gethsemane Presbyterian

1320 W South Omaha Bridge Rd  
712- 366-2513

### IA Food Assistance Card

The food assistance program promotes the general welfare of low income families by raising their level of nutrition to avoid hunger and malnutrition.

1-877-YES-FOOD

[www.yesfood.iowa.gov](http://www.yesfood.iowa.gov)

### Lighthouse Temple

1430 Ave  
712-323-3259

### MOHM's Place

Hot meals served daily from 5-6:30pm (no food pantry)  
1435 N. 15th St.  
712-322-7570

[www.mohmsplace.org](http://www.mohmsplace.org)

### Our Saviors Lutheran Church

313 Story St.  
712- 322-6655

<http://www.oursaviorscb.org/>

### Phillips Cupboard-Broadway United Methodist Church

Serves meals on Sunday's from 5-6:30pm

11 S. 1<sup>st</sup> St  
712-323-7741

<http://broadwayunitedmethodist.com/>

### REBELS

Offers Wednesday night feeding program and food pantry  
600 16th Ave  
712-396-0189

[www.rebelsrocks.com](http://www.rebelsrocks.com)

### Salvation Army

712- 328-2088

### SHARE Iowa

SHARE Iowa is a program made available to anyone who volunteers two or more hours per week. There is no minimum income requirement or age requirement. Food packages are ordered monthly and picked up on one Saturday per month. Food packages change each month; menus are available online.

915 N. 16<sup>th</sup> St  
712-256-1992

[www.shareiowa.com](http://www.shareiowa.com)

### Southside Christian Church

1919 S. 10<sup>th</sup> St  
712-323-7326